CUSTOMER GUIDE

Join your Sensative device using iPhone NFC

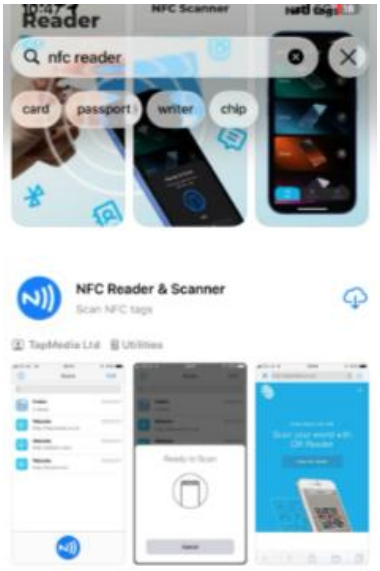
Trigger a join and read the device serial number with the NFC Reader & Scanner app — for Square, Puck and Prism devices.

Before you start

- An iPhone with NFC support
- The **NFC Reader & Scanner** app from the App Store
- Your Sensative Square, Puck or Prism device
- **Remove any case or cover from the iPhone** — it can block the NFC signal

1 STEP 1 Download the app

Search for “NFC Reader” in the App Store and install NFC Reader & Scanner.



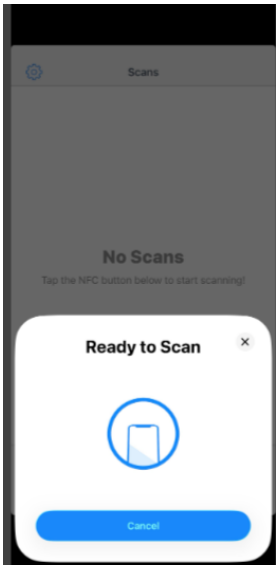
NFC Reader & Scanner in the App Store

2 STEP 2
Start scanning

Open the app and tap the NFC button (circled in red) to start scanning. When the phone is ready, the “Ready to Scan” window appears.



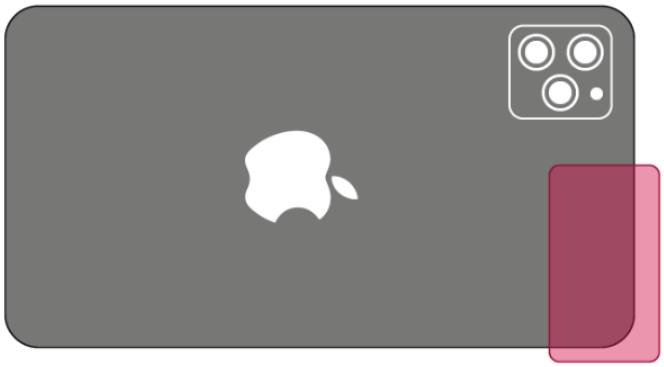
Tap the NFC button



Ready to Scan

3 STEP 3
Find the NFC antenna on your iPhone

The iPhone NFC antenna sits at the top edge of the back of the phone (highlighted below). This is the part you hold against the device.



iPhone NFC area (top of the phone, back side)

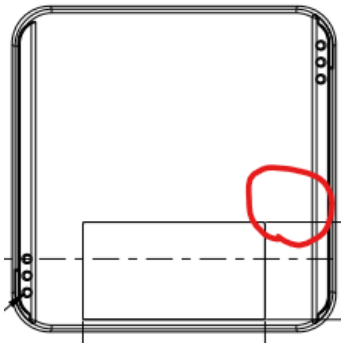
Tip Make sure the iPhone has no case or cover before you scan.

STEP 4

4 Find the NFC area on your Sensative device

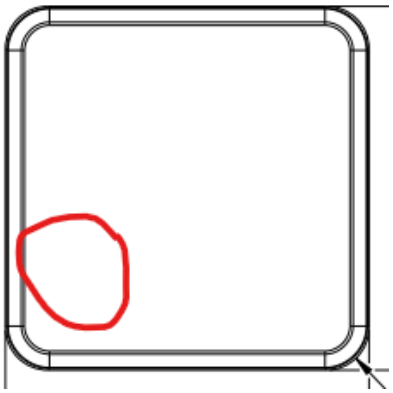
Square (all models)

The NFC area is at the bottom-left of the front plastic cover.



NFC position from Back side of the device

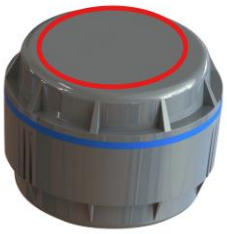
(Note: Back side doesn't have NFC connectivity it is just for indication purpose)



NFC position from Front side of the device

Puck (Narrow and Standard lens)

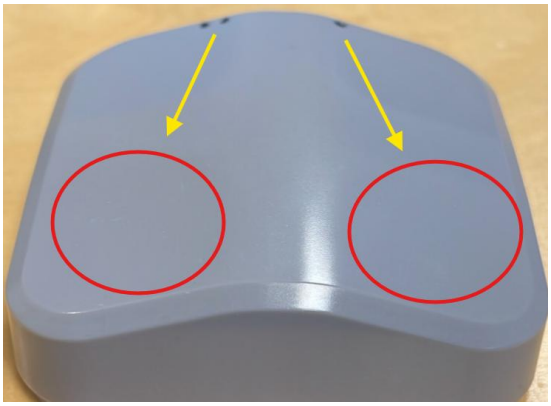
The NFC area is on top of all types of Pucks.



Puck NFC position

Prism (all models)

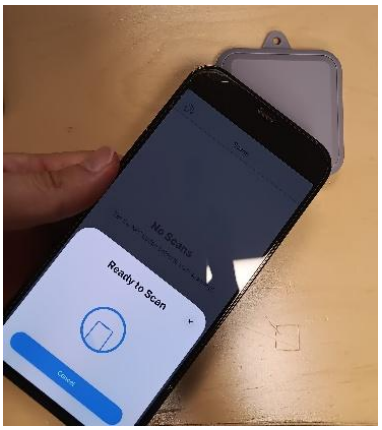
The NFC area is marked with red circles on the opposite side of the (*) and (**) dots. The 1 and 2 dots indicate sensor position.



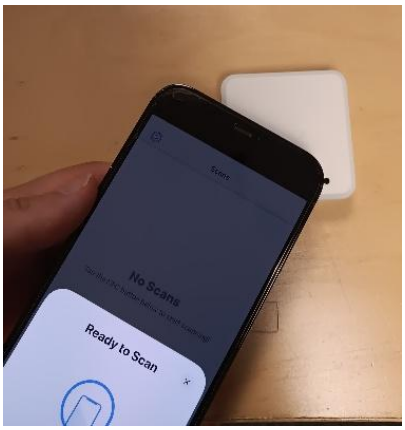
Prism NFC position

Examples by product

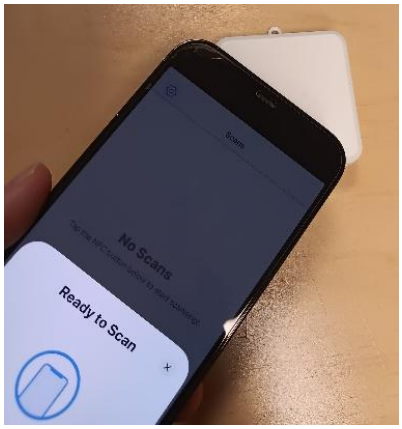
How to hold the iPhone against each product family:



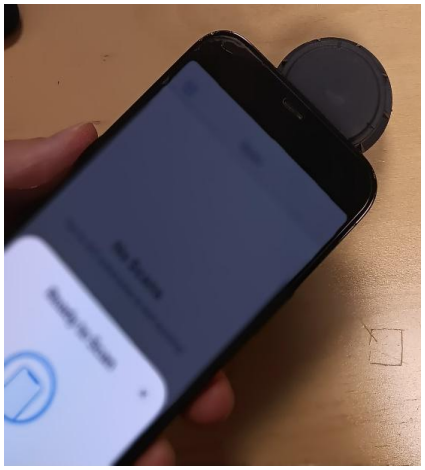
Square Tracker Xtreme, Square Tracker Xtreme GPS, Square Impact



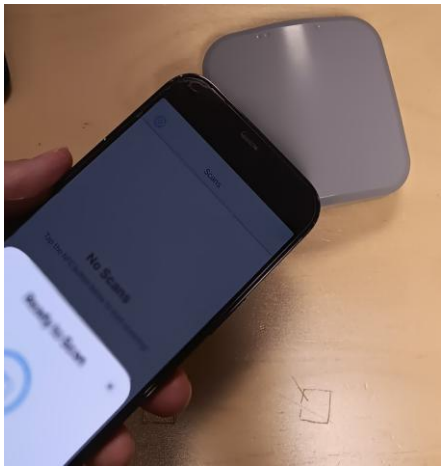
Square CO2, Square Air, Square Sound, Square Presence



Square Comfort, Square Tracker



Puck



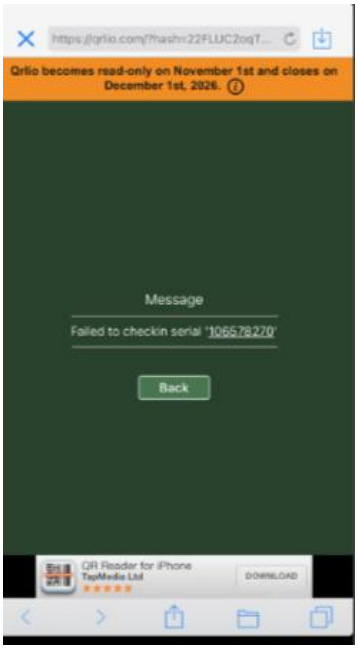
Prism

5

STEP 5

Tap and confirm

With the app in “Ready to Scan”, place the iPhone NFC area on the Sensative device’s NFC area and hold it still. When the read succeeds, a URL opens that contains your device serial number.



The URL opens with the device serial number

Not working?

- Check that the app is showing “Ready to Scan” before you touch the device.
- Remove the phone case and hold the phone still for a few seconds.
- Move the phone slowly around the NFC area until it reads.

Still need help? Visit sensative.com/resource-center or contact us.